



## General terms for training courses

# **BUREAU VERITAS CERTIFICATION DENMARK A/S VAT NO. 16930431** **BUREAU VERITAS HSE DENMARK A/S VAT NO. 10854431**

## TRAINING

---

Definitions	<b>Bureau Veritas Certification Denmark A/S and Bureau Veritas HSE Denmark A/S</b> (in the following named BV CER and BV HSE).
Application	These conditions apply to all of the course providers' training services. The conditions below apply to the extent that they are not deviated from by written agreement between the orderer and the course providers.
Registration	Registration is binding when this confirmation is received (see the cancellation rules).
Withdrawal	Withdrawal from the course can take place cost free until five weeks before the course starts. A fee of 15% of the total participation price is invoiced by withdrawal five to three weeks before the course. If the registered participant withdraws at a later date, he/she will have to pay the total price of the course. However, the company has the opportunity to send another employee. Withdrawal/changes must be informed by writing in an email to <a href="mailto:kurser@bureauveritas.com">kurser@bureauveritas.com</a> The withdrawal rules also apply if the participant is moved to another course.
Materials	The orderer cannot mention or refer to the course provider or its employees in advertisements or marketing materials unless a written permission has been obtained from the course provider in every single case. It is not legal to duplicate handed-out training materials.
Cancellation/ changing course dates	The course providers reserve the right to cancel or move the course in case of too few registrations. Cancellations or changed course dates will be notified already registered participants as soon as possible. If the course is cancelled, already paid course fees will be refunded.
Force Majeure	In this case "force majeure" means an incident on which the demanding part does not have any notable influence. Furthermore, the incident makes either the client or the company unable to fulfil its agreed obligations completely or partly (with the exception of the obligation to pay the due amount to the other party). In this way the lacking ability could not have been avoided or eliminated by the demanding part with a reasonable foresight, planning and effort.